Release Notes

Product Name: VP-558

Current Version:

Type	Number	Date
Firmware	1.35	December 2018
Software	–	–
Web	–	–
Hardware	–	–

RN Date: December 31, 2018
Reference: 14528

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VP-558	Any	Yes	Yes

Technical Notes:

- Added Protocol 3000 IR routing commands.
- Changed Subnet mask default.
- Fixed bugs.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

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Release Notes

Product Name: VP-558

Current Version:

Type	Number	Date
Firmware	1.35	December 2018
Software	–	–
Web	–	–
Hardware	–	–

RN Date: December 31, 2018

Reference: 14528

The following changes were made in this version:

New Features:

	New Feature Description
	Added Protocol 3000 IR routing commands.

Modifications:

QC ID	Modification Description
	Changed Subnet mask default to 255.255.0.0.

Bugs Fixed:

QC ID	Fixed Bug Description
7651	Possible loss of audio (rare) after multiple disconnection and connection on HDMI input 1.
13881	In Audio Bypass mode, mute on the S/PDIF output sometimes does not work.
	Audio issue after disconnecting and reconnecting the HDBaseT input cable.

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
7220	Elevated SNR when input is PC and the output and input resolutions are the same
12474	Refreshing the webpage for secure login reverts to user and password authentication page.

Release Notes

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	None listed.

Preceding Version: 1.33

Release Notes History

Product Name: **VP-558**

Current Version:

Type	Number	Date
Firmware	1.33	July 2018
Software	–	–
Web	–	–
Hardware	–	–

RN Date: July 2018
Reference: 14090

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VP-558	Any	Yes	Yes

Technical Notes:

- Overview of changes.
- New features are described in the updated User Manual.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

Release Notes History

Product Name: VP-558

Current Version:

Type	Number	Date
Firmware	1.35	December 2018
Software	–	–
Web	–	–
Hardware	–	–

RN Date: December 31, 2018

Reference: 14528

The following changes were made in this version:

Bugs Fixed:

QC ID	Fixed Bug Description
5778	Video/audio occasionally disappears
7638	The ETH-PORT command does not respond correctly.
	Fixed issues with audio bypass.

Release Notes History

Bugs to Fix in Future Versions:

QC ID	Deferred Bug Description
7220	Elevated SNR when input is PC and the output and input resolutions are the same
7651	Possible loss of audio (rare) after multiple disconnection and connection on HDMI input 1.
12474	Refreshing the webpage for secure login reverts to user and password authentication page.
13881	In Audio Bypass mode, mute on the S/PDIF output sometimes does not work.

Known Limitations (including compatibility limitations):

QC ID	Limitation Description
	None listed.

Preceding Version: F –1.31

Release Notes History

Product Name: VP-558

Current Version:

Type	Number	Date
Firmware	1.31	October 2017
Software	–	–
Web	–	–
Hardware	–	–

RN Date: **October 2017**
Reference: **11472**

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VP-558	Any	Yes	N/A

Technical Notes:

- Added support for two step-in devices.
- Added new features and Protocol 3000 commands.
- Fixed various bugs.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

Release Notes History

Product Name: VP-558

Current Version:

Type	Number	Date
Firmware	1.31	October 2017
Software	–	–
Web	–	–
Hardware	–	–

RN Date: **October 2017**

Reference: **11472**

The following changes were made in this version:

New Features:

	New Feature Description
	Added support for Kramer DIP-31M step-in device and VP-428H2 step-in device.
	Added Echoing ON/OFF feature in OSD MENU, Webpage, and Protocol 3000 command.
	Added audio follow output command.

Bugs Fixed:

QC ID	Fixed Bug Description
8413	Did not accept caps in command.
9002	Lock mode in web page did not reflect the mode in the OSD.
9035	Fixed login issue after entering new password.
	Fixed pixel rate error.
	Changed talkover behavior.
	Changed AUTO SYNC OFF options to: FAST/SLOW/DISABLE 8.
	Fixed operation issue after upgrade.
	When sending AUD-LVL ++/-- command, the unit replies with the absolute value of the audio level

Release Notes History

Bugs to be Fixed in Future Version:

QC ID	Description
5778	Video/audio occasionally disappears
7220	Elevated SNR when input is PC and the output and input resolutions are the same
7638	The ETH-POT command does not answer correctly

Known Limitations (including compatibility limitations):

- None listed.

Preceding Version: F – 1.21

Release Notes History

Product Name: VP-558

Current Version:

Type	Number	Date
Firmware	1.21	August 2016
Software	–	–
Web	–	–
Hardware	–	–

RN Date: **August 2016**

Reference: **11085**

Kramer Product Affected:

Product Name	Minimum FW Version for Upgrade	Recommended for All Units	Only if Added Features are Required
VP-558	Any	Yes	N/A

Technical Notes:

- Various bugs were fixed.

Codependency with Other Products and Software:

- There is no codependency with other products or software.

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Release Notes History

Product Name: **VP-558**

Current Version:

Type	Number	Date
Firmware	1.21	August 2016
Software	–	–
Web	–	–
Hardware	–	–

RN Date: **August 2016**
Reference: **11085**

The following changes were made in this version:

Bugs Fixed:

QC ID	Description
	"Scaler no response" message was changed to "Communication failure "
	Approximately after 30 minutes there was an intermittent TCP connection failure
	A routing issue when sending chain of commands was fixed
	Intermittent audio during switching was fixed
	HDMI 1 input set to Auto selected analog audio as the default

Bugs to be Fixed in Future Version:

QC ID	Description
5778	Video/audio occasionally disappears
6424	Eye pattern of SPDIF fails in bypass on mode when sample rates are 176.4KHz and 192KHz
6703	Resolution errors in quantum data
6807	Scrambled menu
6720	There is wrong answer for invalid value for ip command
7220	The output is noisy when input is PC and the output and input resolutions are same
7604	Command "Name" validation fails
7617	The HardStop in outputs (1,2,3,4) behaves differently that HardStop in the monitor tab
7631	Command NET-DHCP answers twice
7632	The LOCK-FP command does not answer with OK
7638	The ETH-POT command does not answer corretly
7642	MIX command implementation failed

Release Notes History

QC ID	Description
7651	The audio on sink does not return after disconnecting and reconnecting HDMI input 1
8413	Does not accept caps in command PROG-ACTION
8460	VMUTE command has incorrect implementation
8656	TCP stops communicating
8919	Every few minutes the picture goes black for a second.
9002	Lock mode in the Web page doesn't reflect the mode in the OSD

Known Limitations (including compatibility limitations):

QC ID	Description
7611	Incorrect message while setting native resolution

Preceding Version: F – 1.16

Product Name: VP-558

Current Version: F – 1.16

Version Date: June 2016 (v2)

Reference: 9823

The following changes were made in this version:

Added Features:

- STEP-IN routing for both SID-X2N and SID-X3N, both video and audio was added.
- A power standby button on the Web page was added.
- UDP/TCP multi-client support for up to 4 devices was added.
- Added panel lock modes.

Fixes:

- Functionality with SIX-X2N was fixed.
- CPEDID command was fixed.
- LDEDID command was fixed.
- An HDCP state bug was fixed.

Release Notes History

- Audio scrollbars were fixed.
- Typos in Protocol 3000 commands were corrected.

Known Issues:

- DIP-20 and DIP-30 are supported, but not their step-in functionality.

Preceding Version: NP – 1.0

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Release Notes History

Product Name: VP-558

Preceding Version: NP – 1.0

Version Date: February 2016

Reference: 8143

This is a release note for a new product.

Known Issues:

- There are no known issues.

Preceding Version: N/A